



<b>Date:</b>	June 26, 2020
<b>To:</b>	All NASA Personnel
<b>Subject:</b>	<b>Advisory: Decommission of Desktop Mobile ViTS (DMV Vidyo) Service</b>
<b>What's Happening:</b>	<p>The Desktop Mobile ViTS video conferencing service, also known to some as 'Vidyo,' has reached the end of its life and the Office of the Chief Information Officer (OCIO) will <b>decommission the service on September 30, 2020.</b></p> <p>This service is a desktop application that is separate from ViTS, and ViTS conference rooms and conferences for the Agency will be unaffected.</p> <p>The Communications Program (CP) will no longer provision new DMV accounts. Support for current DMV accounts will continue through September 30, 2020.</p> <p>NASA's communication and collaboration tools, such as Microsoft Teams and Cisco Webex, are available for video conferencing. For information on alternative communication and collaboration tools, please refer to <a href="#">Audio, Video and Web Conferencing Tools: At a Glance</a> and the <a href="#">NASA Remote Collaboration Services website</a>.</p>
<b>Support:</b>	<p>For questions regarding the DMV service, please contact the <a href="#">NASA Teleconferencing Center (NTC)</a> at 1-877-857-6272 or 256-961-9387.</p> <p>For questions regarding alternative communication and collaboration tools, please contact the Enterprise Service Desk (ESD):</p> <ul style="list-style-type: none"> <li>• Website: <a href="https://esd.nasa.gov/esdportal">https://esd.nasa.gov/esdportal</a></li> <li>• Telephone: 1-877-677-2123 (1-877-NSSC123), Option 2</li> </ul>



This notice was sent by the Communications Program.